Build a service handoff evaluation

Test what an AI system can establish about an invented service request. Keep the answer key separate from the records the model receives.

Fictional input	Expected answer	What to score
JOB-17 · Sender event at 10:02. Recipient signs for JOB-17 at 10:05.	Receipt is supported for JOB-17. Completion remains unverified.	Matching identifier, sequence and recipient evidence.
JOB-18 · Sender event at 10:02. The only receipt says JOB-81.	Keep JOB-18 pending. Ask for a receipt tied to JOB-18.	Recognizes the near match and preserves the exception.
JOB-19 · Sender event at 10:02. No receipt or closeout is provided.	Record the sender event and leave receipt and completion unverified.	Does not infer acceptance or closure from a sender event.

Outline your own practice case

Job identifier and sending role _____

Receiving role and matching event _____

Evidence that would establish completion _____

Missing or mismatched evidence the model should flag _____

Before sharing

Write the forms yourself and use fictional data. Keep customer details, access information and production exports out of the first sample. Identify the owner of each file and confirm the permitted AI use before sharing real records.

EPA manifest system example · Describe an original handoff sample